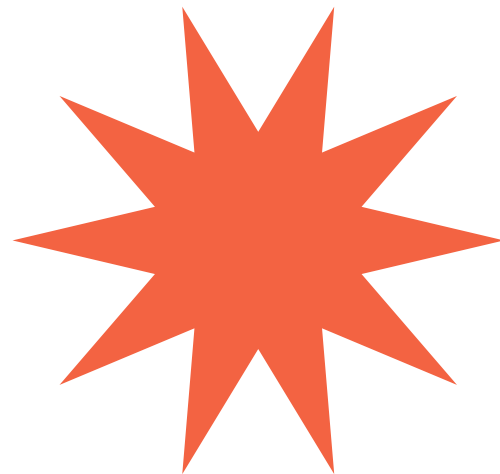# umo™

UMO STUDENT PASS DIRECTIONS

Step by step on how to use Milwaukee's public transportation app!

FIRST STOP: CHECKMARQ

1. Login go **CheckMarq**
2. From the **student home page**, go to **profile**, then go to **U-PASS Code**.
3. On the U-PASS Code page, **copy your 8 character benefit code** so you will be able to enter it in the later steps.

SECOND STOP: DOWNLOADING UMO MOBILITY APP

1. Download UMO Mobility **app**
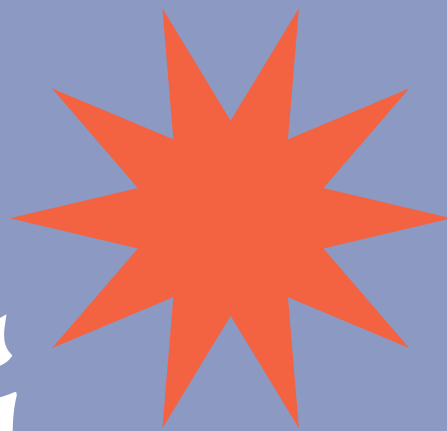2. Follow the directions from the app downloading service you have chosen to install UMO
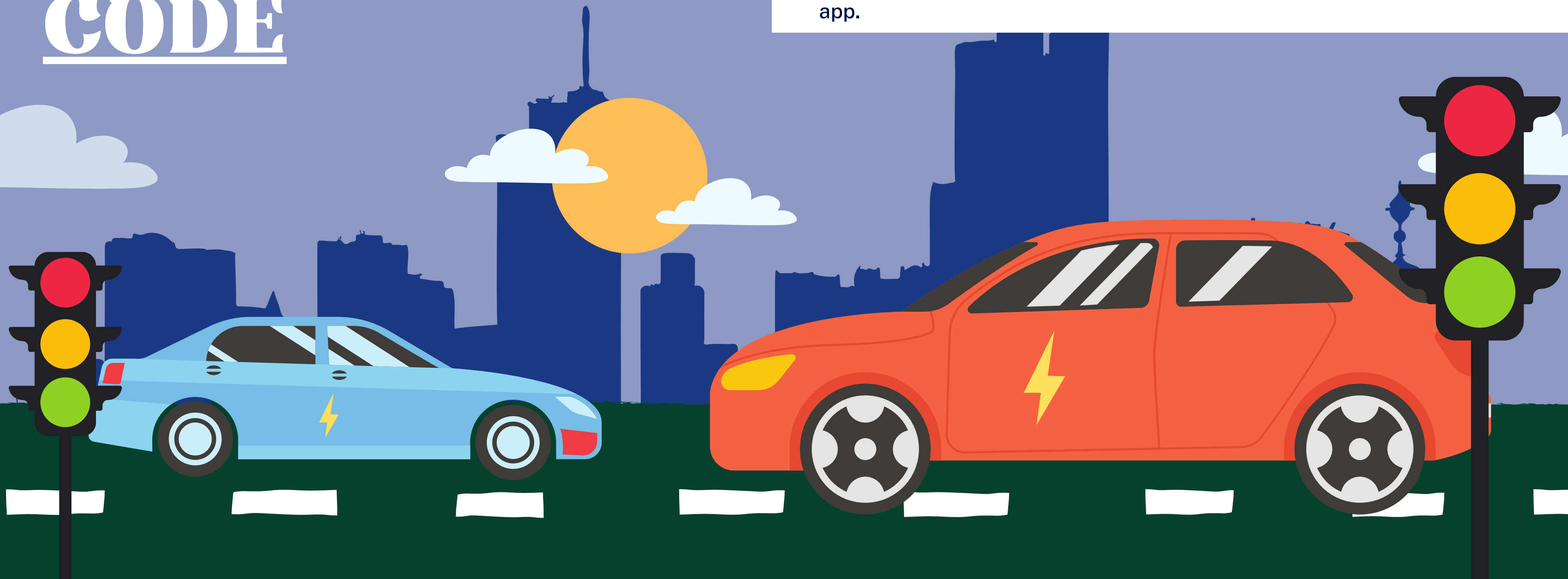
THIRD STOP: SETTING UP YOUR UMO ACCOUNT

1. Open the Umo App.
2. **Tap Get started.**
3. The **Umo App notifies you that it wants to know your location**, to assist you with transit options in your area it gives you the following options.
   - Tap Allow Once – to allow the Umo App to determine your location initially
   - **Tap Allow While Using App** – to allow the Umo App to always recognize your location while you're using it
   - Tap Don't Allow – to block the Umo App from determining your location
4. **Tap Continue** and make your location selection.
5. Select Allow to get live updates and allow notifications for real-time transit alerts, service updates and more.
6. **Tap Set up now to set up your account** to buy your transit fares and get moving.
7. **Enter your mobile number or register with your email or an existing Umo card instead.**
   - If you entered your mobile number, a 4-digit code is texted to you. Enter the 4-digit code and tap Continue.

4TH STOP: REDEEMING THE BENEFIT CODE

1. Open the Umo Mobility app.
2. **Tap on the navigation menu.**
3. Tap **Redeem Benefit.**
4. Tap Change Agency.
5. Tap **MCTS – Milwaukee Country Transit System.**
6. **Enter the Benefit Code** (8 characters) that was provided to you in CheckMarq.
7. Tap **Continue,** a pass is then loaded into the **WisGo wallet** within the Umo app.

FINAL STOP: RIDING THE BUS

1. Open the Umo Mobility app.
2. Click on the WisGo wallet.
3. Present the QR code of the pass to the validator on the bus.

That's it!

we wish you safe travels!